## **Exhibit 300: Capital Asset Summary**

## Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview & Summary Information

Date Investment First Submitted: 2011-09-16
Date of Last Change to Activities: 2012-07-30
Investment Auto Submission Date: 2012-02-27
Date of Last Investment Detail Update: 2012-08-31
Date of Last Exhibit 300A Update: 2012-08-31

Date of Last Revision: 2012-08-31

**Agency:** 015 - Department of the Treasury **Bureau:** 57 - Comptroller of the Currency

**Investment Part Code: 02** 

Investment Category: 00 - Agency Investments

1. Name of this Investment: IT Infrastructure End User Services and Support (EUSS)

2. Unique Investment Identifier (UII): 015-000000341

Section B: Investment Detail

1. Provide a brief summary of the investment, including a brief description of the related benefit to the mission delivery and management support areas, and the primary beneficiary(ies) of the investment. Include an explanation of any dependencies between this investment and other investments.

This investment provides the basic automated IT tools and technical support needed by the examination workforce to complete its core mission of supervising the National Banking System. The technology refresh for computers is three years and leasing the PC equipment keeps maintenance and operations costs relatively flat.

2. How does this investment close in part or in whole any identified performance gap in support of the mission delivery and management support areas? Include an assessment of the program impact if this investment isn't fully funded.

This investment provides the basic automated IT tools and technical support needed by the examination workforce to complete its core mission of supervising the National Banking System. The technology refresh for computers is three years and leasing the PC equipment keeps maintenance and operations costs relatively flat.

3. Provide a list of this investment's accomplishments in the prior year (PY), including projects or useful components/project segments completed, new functionality added, or operational efficiency achieved.

Merged OCC and OTS Technical Support/Help Desk organizations supporting this investment. Combined OCC and OTS Help Desks through the use of VOIP technology and Remedy system.

4. Provide a list of planned accomplishments for current year (CY) and budget year (BY).

Begin to streamline and optimize merged OCC/OTS end user support and help desk organizations. Continue to integration of OCC and OTS PC software images. Begin planning the deployment of Windows 7 and Office 2010 agency-wide.

5. Provide the date of the Charter establishing the required Integrated Program Team (IPT) for this investment. An IPT must always include, but is not limited to: a qualified fully-dedicated IT program manager, a contract specialist, an information technology specialist, a security specialist and a business process owner before OMB will approve this program investment budget. IT Program Manager, Business Process Owner and Contract Specialist must be Government Employees.

1999-09-01

#### Section C: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.C.1 Summary of Funding										
	PY-1 & Prior	PY 2011	CY 2012	BY 2013						
Planning Costs:	\$0.0			\$0.0						
DME (Excluding Planning) Costs:	\$0.0	\$0.0	\$0.0	\$0.0						
DME (Including Planning) Govt. FTEs:	\$0.0	\$0.0	\$0.0	\$0.0						
Sub-Total DME (Including Govt. FTE):	0	0	0	0						
O & M Costs:	\$0.0	\$14.9	\$19.5	\$16.1						
O & M Govt. FTEs:	\$0.0	\$6.8	\$7.8	\$9.4						
Sub-Total O & M Costs (Including Govt. FTE):	0	\$21.7	\$27.3	\$25.5						
Total Cost (Including Govt. FTE):	0	\$21.7	\$27.3	\$25.5						
Total Govt. FTE costs:	0	\$6.8	\$7.8	\$9.4						
# of FTE rep by costs:	0	44	50	68						
Total change from prior year final President's Budget (\$)		\$0.0	\$0.0							
Total change from prior year final President's Budget (%)		0.00%	0.00%							

2. If the funding levels have changed from the FY 2012 President's Budget request for PY or CY, briefly explain those changes:

OCC is non-appropriated.

#### Section D: Acquisition/Contract Strategy (All Capital Assets)

	Table I.D.1 Contracts and Acquisition Strategy										
Contract Type	EVM Required	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	IDV Agency ID	Solicitation ID	Ultimate Contract Value (\$M)	Туре	PBSA ?	Effective Date	Actual or Expected End Date
Awarded	2046	TCC09HQ000 <u>1</u>	TCC09HQD003 3	2046							
Awarded	2046	TCC07HQC003 4	TCC07HQC003 4	2046							

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

O and M Contracts are firm fixed priced with steady costs throughout the year.

Page 5 / 8 of Section300 Date of Last Revision: 2012-08-31 Exhibit 300 (2011)

# **Exhibit 300B: Performance Measurement Report**

**Section A: General Information** 

**Date of Last Change to Activities: 2012-07-30** 

Section B: Project Execution Data

	Table II.B.1 Projects										
Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)						
001	Mobile Information Protection (MIPS) Deployment	The OCC currently uses MIPS for centralized backup of user PC data. This deployment is to provide MIPS to the new OTS staff that have joined the OCC. The deployment costs are incorporated into the fixed monthly recurring costs for MIPS on the I-Metro contract. The cost below represent Govt FTE costs supporting this effort.									
000	Blackberry Deployment	Deployment of an estimated additional 1,200 Blackberry devices to OCC Examiners and OTS staff. Blackberry deployment will be obtained through the I-Metro O&M contract. The OCC already has 1,350 Blackberry devices deployed. The contractor deployment costs are incorporated into a monthly recurring fixed cost per device. The costs below for the deployment project segment are Govt FTE labor supporting this effort.									

## **Activity Summary**

#### Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M)	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
001	Mobile Information Protection (MIPS) Deployment							
000	Blackberry Deployment							

Key Deliverables								
Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days )	Schedule Variance (%)
000	Acquire and Prepare Blackberry Devices	I-Metro Managed Service will place the order with the carrier, acquire Blackberry devices, and prepare Blackberry devices for deployment	2012-01-20	2012-01-20	2012-01-20	127	0	0.00%
000	DeployBlackberry Devices	Delivery Blackberry devices and service to users	2012-03-02	2012-03-02	2012-03-02	122	0	0.00%

## Section C: Operational Data

	Table II.C.1 Performance Metrics									
Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency		
Provide Customers a Replacement or Repaired Computer Within 3 Days of Reported Incident	Number of Repairs/Replacement s Over 3 days	Customer Results - Timeliness and Responsiveness	Under target	0.00000	0.00000	0.000000	0.000000	Semi-Annual		
Software Packages Are Ready For Computer Deployment on Schedule	Number of Packages Not Delivered On Schedule	Technology - Effectiveness	Under target	0.000000	0.00000	0.000000	0.000000	Semi-Annual		
Deliver Blackberry Service to Customers Within 7 Days of Request	Number of Service Requests Over 7 Days	Customer Results - Timeliness and Responsiveness	Under target	0.000000	0.000000	0.000000	0.000000	Semi-Annual		
Major Software Releases and Service Packs Deployed with No Service Disruption	Percentage of Updates Deployed without Disruption	Technology - Quality Assurance	Over target	97.000000	99.000000	100.000000	99.000000	Monthly		
Blackberry Enterprise Server (BES) Availability	Percentage Uptime	Technology - Reliability and Availability	Over target	95.950000	0.000000	0.000000	95.950000	Semi-Annual		